

Resources FOR Survivors OF VIOLENT CRIME

IN VENTURA COUNTY

GET HELP

- *Finding an Advocate*
- *Obtaining Crisis Support*
- *Learning About Victims' Rights*
- *Paying for Crime-Related Expenses*
- *Healing and Recovering*



The mission of Crime Survivors is to provide hope and healing to victims and survivors of crime through advocacy and the support of resources, information, and empowerment from the critical time after a crime occurs through the challenges and successes of surviving and thriving. All victims of crime have the right and responsibility to survive.



CRIME SURVIVORS

“The Ventura County Sheriff’s Office is happy to support Crime Survivors and their mission to provide support for crime victims. The programs and services in the Crime Survivors resource guide can play an integral role in empowering victims and strengthening their voices through the advocacy programs and resources available in our county.”

Sheriff, Geoff Dean
Ventura County Sheriff’s Office



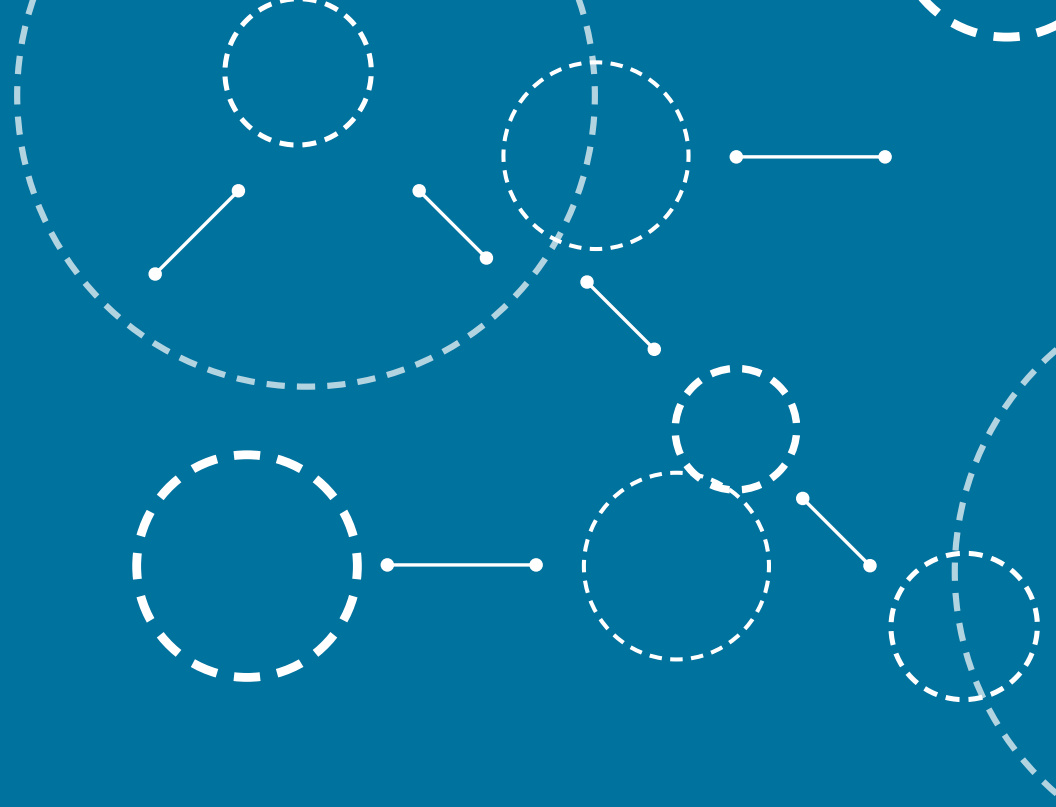
“If you are a victim of a violent crime or know someone who is, please use this resource guide. Victims often fail to get the help they need because of fear of the criminal justice system, fear of the offender, threats against children or lack of resources or simply not knowing that help is available. It is our hope that this guide will be a valuable resource to you or someone you know. Getting yourself or a friend or family member the help needed is the first step in stopping the cycle of violence.”

District Attorney Gregory D. Totten,
Ventura County District Attorney’s Office



“The Ellie Liston Crime Victims’ Assistance Unit assists people through what is often the worst period in their lives by helping victims navigate the criminal justice process. Our primary goals include reducing trauma and ensuring the sensitive treatment of crime victims, providing victims with a faster, more complete recovery from the effects of crime through crisis intervention and related support, and protecting the rights of victims. Services include helping victims obtain restitution, applying for Victim of Crime Compensation, restraining order assistance, and facilitating access to many other services which can help them cope with the trauma they have suffered. This guide provides a comprehensive listing of agencies and services that can assist survivors of violent crime and make a positive difference in their lives.”

Ventura County District Attorney’s Crime Victims’ Assistance Unit



This guide is produced by Crime Survivors and the Ventura County District Attorney's Office.

DISCLAIMER The Crime Survivor's resource guide has been created to provide general educational information and to help victims identify services and resources. The inclusion of any organization or service does not imply an endorsement or recommendation of the organization or service, nor does exclusion imply disapproval. While every effort is made to ensure the accuracy of the information provided, we make no guarantees. All information is provided "as is" without warranty of any kind, and the victim assumes full responsibility for using the information contained herein. The victim should understand and agree that Crime Survivors and its affiliates are not responsible or liable for any claim, loss, or damage resulting from the use of this information by oneself or any user.

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Safety & Resource Checklist

- ☐ **Call the police as soon as possible.** Remember to preserve the crime scene for evidence. Find sheriff and police contacts on **page 22 & 23**.
- ☐ **Protect yourself from further harm.** You may want to ask law enforcement to check your home or refer you to a safe house/shelter. Resources for shelters and related services can be found on **pages 9 & 23**.
- ☐ **Short-term planning.** Consider contacting your employer, insurance company, and/or trusted family members and friends to notify and seek help after surviving a trauma. Find more tips on **page 9**.
- ☐ **Learn about the investigation** of your case from law enforcement. Ask what they will be doing, what the process is and how you will be notified (learn more on **page 9**). Make sure you write down your crime report number for reference.
- ☐ **Contact a local victim advocate.** Victim advocates can help you navigate the criminal justice process and help find additional resources for crime victims. You can reach an advocate through Crime Victims' Assistance Unit (See **page 21** for phone numbers and locations). Make a note of your advocate and contacts so you can have them on hand.
- ☐ **Learn about your rights as a victim.** You can find information about Marsy's Law and victims' rights in California on **pages 6-8**.
- ☐ **Find support.** Talk with friends, family, a therapist, a support group or other survivors. Resources and national hotlines can be found on **pages 29-31**.
- ☐ **Get help with expenses.** The California Victim Compensation Program can help crime victims with certain expenses that aren't covered by other sources. Learn more about victim compensation on **pages 34-35**.

Marsy's Law

Constitutional Amendment 2008 California Victims' Bill of Rights

On November 4, 2008, the People of the State of California approved Proposition 9, the Victims' Bill of Rights Act of 2008: Marsy's Law. This measure amended the California Constitution to provide additional rights to victims. Victims can also request a Marsy's Law card, which contains specific sections of the Victims' Bill of Rights and resources. Crime victims may obtain additional information regarding Marsy's Law and local victim witness assistance center information by contacting the Attorney General's Victim Services Unit at **1-877-433-9069**.

Constitutional Amendment 2008 California Victim's Bill of Rights

- 1.** To be treated with fairness and respect for his or her privacy and dignity, and to be free from intimidation, harassment, and abuse, throughout the criminal or juvenile justice process.
- 2.** To be reasonably protected from the defendant and persons acting on behalf of the defendant.
- 3.** To have the safety of the victim and the victim's family considered in fixing the amount of bail and release conditions for the defendant.
- 4.** To prevent the disclosure of confidential information or records to the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, which could be used to locate or harass the victim or the victim's family or which disclose confidential communications made in the course of medical or counseling treatment, or which are otherwise privileged or confidential by law.
- 5.** To refuse an interview, deposition, or discovery request by the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, and to set reasonable conditions on the conduct of any such interview to which the victim consents.
- 6.** To reasonable notice of and to reasonably confer with the prosecuting agency, upon request, regarding, the arrest of the defendant if known by the prosecutor, the charges filed, the determination whether to extradite the defendant, and, upon request, to be notified of and informed before any pretrial disposition of the case.
- 7.** To reasonable notice of all public proceedings,



MARSY'S LAW

including delinquency proceedings, upon request, at which the defendant and the prosecutor are entitled to be present and of all parole or other post-conviction release proceedings, and to be present at all such proceedings.

8. To be heard, upon request, at any proceeding, including any delinquency proceeding, involving a post-arrest release decision, plea, sentencing, post-conviction release decision, or any proceeding in which a right of the victim is at issue.

9. To a speedy trial and a prompt and final conclusion of the case and any related post-judgment proceedings.

10. To provide information to a probation department official conducting a pre-sentence investigation concerning the impact of the offense on the victim and the victim's family and any sentencing recommendations before the sentencing of the defendant.

11. To receive, upon request, the pre-sentence report when available to the defendant, except for those portions made confidential by law.

12. To be informed, upon request, of the conviction, sentence, place and time of incarceration, or other disposition of the defendant, the scheduled release date of the defendant, and the release of or the escape by the defendant from custody.

13. To restitution.

A. It is the unequivocal intention of the People of the State of California that all persons who suffer losses as a result of criminal activity shall have the right to seek and secure restitution from the persons convicted of the crimes causing the losses they suffer.

B. Restitution shall be ordered from the convicted wrongdoer in every case, regardless of the sentence or disposition imposed, in which a crime victim suffers a loss.

C. All monetary payments, monies, and property collected from any person who has been ordered to make restitution shall be first applied to pay the amounts ordered as restitution to the victim.

14. To the prompt return of property when no longer needed as evidence.

15. To be informed of all parole procedures, to participate in the parole process, to provide information to the parole authority to be considered before the parole of the offender, and to be notified, upon request, of the parole or other release of the offender.

16. To have the safety of the victim, the victim's family, and the general public considered before any parole or other post-judgment release decision is made.

17. To be informed of the rights enumerated in paragraphs (1) through (16).

MARSY'S LAW

A victim is defined as a person who suffers direct or threatened physical, psychological, or financial harm as a result of the commission or attempted commission of a crime or delinquent act.

The term “victim” can also include:

- Spouse
- Parents
- Children
- Siblings
- Guardian
- A lawful representative of a crime victim who is deceased
- A minor
- Physically or psychologically incapacitated

If you are a victim of a crime, these rights apply to you. You may obtain information about these rights through your local victim/witness assistance program (usually located in the prosecutor's office), your State Attorney General's Office or U.S. Attorney's Office.



Protect Yourself Against Further Harm

If your home was burglarized or if you had your wallet or purse stolen, you may feel the need to have your home checked before returning to it. Ask the police to check your home for you and to make sure that you can enter your home safely. You may want or need to have someone with you when you arrive home for a while, especially if your perpetrator isn't caught immediately.

It will be important for you to re-establish a sense of safety in your life again, which may not come easily at first. Some survivors of violent crime feel the need for security devices or weapons. Generally, the best protection you have is to be aware of your surroundings and what your "gut" is telling you. It is important to know what you feel comfortable with and what will help you to be and feel safe.

Short-Term Planning

You may feel bombarded with countless details and decisions in the aftermath of a violent encounter — and to make matters worse, you are probably in shock. It will take time to deal with everything, but here are a few suggestions for the short-term:

- Call your employer or have a friend call if you cannot return to work right away. Remember that you just survived a serious trauma and even if you weren't physically hurt, you may need some time away from work to cope.
- Notify your health insurance company or primary care provider so that you will be covered for your medical care and counseling needs. If you have lost a loved one, you or a friend should notify the life insurance company.
- Cancel your credit cards if they were stolen. This will hopefully prevent some headaches with your bills and can also lead to the apprehension of the person who may be using them.
- Learn about the investigation of your case from law enforcement. Ask them what they will be doing, what the process is, how you will be notified and anything else that you may want to know about the process of trying to find your perpetrator(s).
- Let family and friends know what has happened so that they can understand that you've been through a trauma and that you will need their support. It is often difficult for others to understand what living through such a trauma is like.

2-1-1

Did you know?

2-1-1 Info Link Ventura County is available to you 24/7 via phone or at www.211ventura.org.

Services Provided by 2-1-1

Every hour of every day, someone requires essential services such as:

- Child care
- Emergency financial assistance
- Health care
- Food
- Shelter/Housing alternatives
- Jobs
- Mental health support
- Services for persons with disabilities
- Resources for older adults and their caregivers
- Alcohol and drug services
- Safe surrender sites for newborns

2-1-1 Ventura County

2-1-1 Ventura County is a free and confidential service that connects people across Ventura County to the local, state, and national resources they need 24/7. Call, click or text 2-1-1 to be connected to over 1,000 health and human service programs.



Resources

Adolescent Resources / Crisis Support

- **California Youth Crisis Hotline** (800) 843-5200
Alt. Phone (916) 340-0505

P.O. Box 163147, Sacramento, CA 95816

Email: paul@calyouth.org
<http://www.sbsas.org/>

Services:

A statewide, toll free, 24-hour, confidential hotline available to teens and young adults ages 12-24 and/or any adults supporting youth. Offers help finding homeless youth shelters, youth-serving medical clinics, on-going counseling services and much more throughout California.

- **National Runaway Switchboard** (800) 621-4000
- **Peer to Peer Crisis** (800) 852-8336
- **Teen Solutions** (936) 295-5767
For families of teens in trouble, teensolutions.com
- **The Children's Intensive Response Team (CIRT)** (866) 431-2478

Services:

24/7 crisis response to suicidal children, teens, or young adults (up to age 21), in home support, linkage to county mental health services. CIRT seeks to keep kids and families safe in their homes and communities and avoid hospitalization and use of other public resources such as law enforcement.

- **Interface Youth Outreach (ages 12-21)** (805) 469-5882
<http://icfs.org/youth.html>

Services:

24 hours a day/7 days a week, street outreach, crisis intervention, case management and after care, family mediation, emancipation information, life skills and youth development activities, shelter assessment.

- **Coalition For Family Harmony** (805) 983-6014

Services:

Teen dating violence and juvenile probation program.

- **GIBT National Help Center** (800) 246-PRIDE (7743)

- **CASA (Court Appointed Special Advocates)** (805) 389- 3120

Services:

CASA Volunteer Advocates typically handle one case at a time; they commit to advocate for the child until he/she is placed in a safe, permanent home. While others may come and go, the CASA Volunteer Advocate provides that one consistent adult mentor that children need in order to thrive.

- **121 Help.me (North American Alliance of Child Helplines)** . (855) 201-2121

Services: 24/7 private and confidential crisis line.

- **Ventura County Health Care Agency (VCHCA) Youth Services**
..... (805) 981-9200

Services:

Alcohol and drug related problems to include prevention, assessment, treatment, crisis intervention, and referrals.

- **Fillmore Center**
828 Ventura Street, Suite 250
(805) 524-8644
- **Simi Valley Center**
3150 E. Los Angeles Avenue
(805) 577-1724
- **Ventura Center**
24 East Main Street
(805) 652-6919

- **Oxnard Center**
1911 Williams Drive
(805) 981-9200
- **Thousand Oaks Center**
125 West Thousand
Oaks Blvd., Suite 400
(805) 777-3570

- **City Impact** (805)983- 3636

<http://www.cityimpact.com/youth-outreach.html>

Services:

Violence prevention and intervention: gang involved/affiliated youth (Ages 15-24, street outreach, student support groups (elementary to high school), after school program (children and youth).

- **The Trevor Project LGBTQ (Ages 13-24)** (866) 488-7386
Text 838255

<http://www.thetrevorproject.org/>

Services:

Crisis intervention and suicide prevention.

Adult Crisis Services

- **Ventura County Behavioral Health 24 hour crisis line...** (866) 998-2243

Services:

Mobile crisis response for psychiatric emergencies, phone counseling sessions, face evaluation.

- **Vista Del Mar (Assessment and Referrals).....** (805) 653-6434

Services:

In-patient treatment for acute mental health issues, partial hospitalization program to treat dual diagnosis.

- **National Suicide Prevention Hotline** (800) 273-TALK (8255)
Español (888) 628-9454
TTY 1 (800) 799-4889

<https://www.veteranscrisisline.net/>

Services:

24-hour, toll-free suicide prevention service available to anyone in suicidal crisis. The service is free and confidential. Website has live chat resource for the deaf and hard of hearing individuals.

- **GLBT National Help Center** (888) 843-4564
Administrative Phone (514) 355 0003

2261 Market Street, #296, San Francisco, CA 94114

<http://glnh.org/>

Email: help@LGBThotline.org

Services:

The Gay, Lesbian, Bisexual and Transgender (GLBT) National Help Center, vital peer support, community connections and resource information to people with questions regarding sexual orientation and/or gender identity.

- **Veterans 24-hour. Crisis Line** (800) 273-8255 press 1
TTY Service: (800) 799-4889

<http://www.veteranscrisisline.net>

Services:

The Veterans Crisis Line, online chat, and text-messaging service are free to all veterans, even if not registered with the U.S. Department of Veterans Affairs (VA) or enrolled in VA health care.

Domestic Violence Shelters

Domesticshelters.org

- **Coalition For Family Harmony** (805) 983- 6014

Confidential “home-like” shelter for 30 days, up to four months, advocacy in emotional, medical, legal, economic and housing issues. Free of charge.

- **Interface Children and Family Services** (805) 485- 6114

Services:

Confidential emergency shelter, victims and children, case management, counseling, restraining order assistance and court accompaniment. Free of charge.

- **Santa Barbara Domestic Violence Solutions (SB County)** (805) 964- 5245

Services:

Emergency shelter, second-stage housing: for victims who have met their goals during emergency shelter stay and allows them to make long-term positive changes.

- **Lompoc Domestic Violence Crisis Hotline** (805) 736- 0965

Services:

Emergency shelter for up to 45 days, emotional support, food, clothing, goal planning assistance, advocacy for medical, legal and financial resources, information, support groups, and referrals. Second-stage housing for victims who have met their goals during emergency shelter stay and allows the victim to make long-term positive changes.

- **Valley Oasis (Lancaster)** (661) 945- 6736

Services:

60-day emergency shelter, childcare facility, open to men, women, and children who are victims of domestic violence. Transitional housing provides one-year of on-going case management.

- **Good Shepard (Los Angeles)** (323) 737- 6111

Services:

Individual apartment unit, privacy and safety for victims. There is an adult learning center, elementary school, early childhood education center, therapy, legal assistance, and after care program assistance, and after care program.

Domestic Violence Resources

- **Interface Children and Family Services** (805) 485-6114
4001 S. Mission Oaks Blvd, Suite I, Camarillo, CA 93012 <http://icfs.org/>

Services:

Family resource centers, family violence intervention, mental health services, justice services, youth services.

- **Coalition For Family Harmony**..... (805) 983-6014
Bi-lingual Hotline (800) 300-2181
<http://thecoalition.org/>

Services:

Domestic violence emergency safe house, rape crisis center, batterer's intervention program, juvenile probation program, teen dating violence, counseling and support groups, family harmony, and education and outreach.

- **Child Protective Services** (805) 654-3200

Services:

24 hours a day, 7 days a week, reports will be kept confidential and callers may remain anonymous.

- **Safe At Home, Confidential Address Program** (877) 322-5227
Alt. Phone: TTY/TDD (916) 651-1304
<http://www.sos.ca.gov/safeathome/>
Email: safeathome@sos.ca.gov

Services:

For victims of domestic violence, stalking, and sexual assault. Use to maintain privacy when receiving first-class mail, when opening a bank account, completing a confidential name change, filling out government documents, registering to vote and obtaining a driver's license.



Human Trafficking Resources

If you or someone you know is being coerced to do labor or work you are not comfortable with, either for money or out of fear, please always consider first contacting law enforcement for immediate assistance. See page 22 for contact information for all local agencies.

• **Interface Children and Family Services . . . 24/7 crisis hotline (800) 636-6738**

Services:

Interface works with law enforcement and medical providers to provide crisis intervention and support for human trafficking victims. Will also assess immediate needs for safety, housing, and referrals. Once a case is reported, Interface can provide continued services in the form of case management, emotional support, and legal advocacy.

• **Forever Found (805) 306-8018**

2321C Tapo St., Simi Valley, CA 93063 www.foreverfound.org
info@foreverfound.org

Responding to Exploited Adolescents with Care and Hope (REACH) hotline (805) 261-1212

Services:

Case consultation, one-on-one meetings, mentoring, and some alternative therapies. Forever Found is dedicated to the prevention, rescue, and restoration of child trafficking victims.

Their REACH team is available 24/7 to assist Ventura County youth in leaving a situation of commercial sexual exploitation.

• **Ventura County Human Trafficking Medical Home (VCHTMH) (805) 229-0210**

Time and Location: Monday afternoons at Santa Paula West Medical Group,
254 W. Harvard Boulevard, Santa Paula, CA 93060 . Please call ahead.

Services:

Medical services for victims and survivors of human trafficking, including general pediatric, adolescent, and adult health care; care for newborns; women’s health care and advocacy; mental health care; vocational training; drug and alcohol treatment; and case management.

• **International Institute of Los Angeles (IILA) (323) 224-3800**

3845 Selig Place, Los Angeles, CA 90031 <http://www.iilosangeles.org/>

Services:

Support for newly-arrived immigrants in Los Angeles. Assistance with finding housing, transportation, and legal services. Case management for trafficking survivors and collaboration with law enforcement and other organizations to help victims to safety.

- **National Human Trafficking Hotline** 24 hours (888) 373-7888
Text INFO or HELP to BeFree (233733)
<https://humantraffickinghotline.org/>

Services:

Local and national referrals, education, and support for survivors of human trafficking. Their website also includes a library of information and education about the nature of human trafficking and how to access help for survivors.

- **Coalition to Abolish Slavery and Trafficking, Los Angeles**
24/7 hotline 888-KEY-2-FREE (539-2373)

Services:

A 24-hour hotline to access resources, case management, shelter, and youth-focused programming for human trafficking victims in Los Angeles.



Cyber-Exploitation and Harassment

In the state of California, it is illegal to share nude photos or photos of a sexual nature without the consent of the person in the photos (penal code §647 (j)(4)). If someone has either forced you to take photos of a sexual nature, or shared your photos without your consent, please consider contacting your local law enforcement for help.

If you would like further information on how to protect yourself online, please consult these organizations:

- **The Office of the Attorney General of the California Department of Justice**

<https://oag.ca.gov/cyberexploitation>

Services:

An online guide to finding resources and having images removed from various exploitative websites. Information and updates about legislation to end cyber exploitation.

- **The National Network to End Domestic Violence (NNEDV).....**

<http://nnedv.org/resources/safetynetdocs.html>

<https://www.techsafety.org/>

A technology tool kit with ideas on how to stop and protect against the technology abuse. The NNEDV also has a Tech Safety application available for Android and iPhone.

- **Without my consent** <https://withoutmyconsent.org>

Services:

Resources and information to help people protect their privacy online. Information about laws, how to track and report online harassment, legislation, and crime statistics.

- **Cyber Civil Rights Initiative** **(844) 878-2274**

<https://www.cybercivilrights.org/victim-resources/>

Services:

24/7 crisis hotline where victims of "non-consensual pornography" or the non-consensual release or exploitation of personal naked or sexual photos, can speak to a support specialist. Resources also include links to organizations that can assist in removing information and photos from the internet, attorneys who specialize in this area, and ideas on how to report this crime and seek assistance.

Legal Resources

- **Ventura County Bar Association Lawyer Referral Service . (805) 650-7599**
4475 Market Street, Suite B, Ventura, CA 93003 <http://www.vcba.org/find-a-lawyer>

- **California Rural Legal Assistance, Inc (CRLA)..... (805) 483-4620**
3338 South A Street, Oxnard, CA 93030 www.crla.org

Services:

Legal assistance for low-income individuals residing in rural areas. Services include specialized programs for farmworker populations. CRLA can provide assistance to individuals with disabilities, immigrant populations, school children, lesbian/gay/bisexual and transgender populations, seniors, and individuals with limited English proficiency.

- **Ventura County Jewish Family Service (805) 641-6565**
740 E. Main Street, Ventura, CA 93001 www.jfsvc.org

Services:

Low cost legal clinic; call first to schedule an appointment.

- **La Hermandad- Hank Lacayo Youth and Family Center . . (805) 483-4620**
520 West 5 th Street #D, Oxnard, CA 93030 www.lahermandadfamilyservices.org

Hours: Monday- Friday: 9am-6pm- no appointment necessary

Services:

Legal services include assistance with adjustment of status, consular processing, Violence Against Women Act (VAWA) petitions, Family Petitions (I-130), Deferred Action for Childhood Arrivals application and renewal, provisional waivers, U-visas, and affidavits of support. Education includes citizenship classes, literacy and adult education, ESL and computer courses.

LEGAL RESOURCES

- **El Concilio Family Services** (805) 486-9777
301 South C Street, Oxnard, CA 93030 www.elconciliofs.org

Hours: Monday- Thursday: 8:30- 5:30PM, Friday: 9AM- 5PM - no appointment necessary

Services:

Citizenship program/classes; immigration services (including but not limited to DACA, family petitions, immigrant visas, adjustment of status and petitions for alien relatives); and youth leadership and development for at-risk youth ages 13-18.

- **El Consulado Mexicano (Consulate of Mexico in Oxnard)** (805) 984-8738
3151 W 5th Street #100, Oxnard, CA 93030

Hours: Monday- Friday: 7:30AM. - 3:00PM - no appointment necessary
Please call directly for information on all services available.



Courts

- **Ventura - Hall of Justice** Main Number (805) 289-8900
800 South Victoria Avenue, Ventura, California 93009
Hours: Monday – Friday 8AM to 4PM
 - Appeals (805) 289-8527
 - Criminal (805) 289-8545
 - Family Law (805) 289-8610
 - Family Law Self-Help Center (805) 289-8733
 - Family Relations Mediation (805) 289-8735
 - Fiscal Services (805) 289-8585
 - Interpreting Services (805) 289-8799
 - Records (805) 289-8668
 - Reporting Services (805) 289-8989
 - Restitution (805) 639-5010
 - Self-Help Legal Access Center (805) 289-8724
 - Small Claims (805) 289-8526

- **Oxnard - Juvenile Courthouse** (805) 289-8820
4353 E. Vineyard Avenue, Oxnard, California 93036
Hours: Monday – Friday 8AM to 4PM
- **Simi Valley - East County Courthouse** Collections (805) 639-5010
3855-F Alamo Street, Simi Valley, California 93063
Hours: Monday – Tuesday 8AM to 4PM

District Attorney's Office Locations

- **District Attorney Office (Main)** General (805) 654-2500
 - Witness Coordination (805) 654-3006
 - Consumer Mediation (805) 654-3110
 - Small Claims (805) 654-3713
- **Special Prosecutions** General (805) 662-1750
720 Ralston Street., Suite 300, Ventura, CA 93003
 - NSF Unit: (805) 662-1720
 - Child Abduction Recovery: (805) 662-1755
- **Crime Victims' Assistance** (805) 654-3622
800 S. Victoria Avenue, Suite 311, Ventura, CA 93009

The Crime Victims' Assistance Unit guides victims through the criminal justice system to ensure victim's rights are honored, and to assist victims in obtaining services to help them cope with the trauma they have endured. The Crime Victims' Assistance Unit provides comprehensive services to victims of all crime types. Victim advocates follow a trauma-informed service model, and work closely with the victim in order to gain an understanding of the victim's unique experience, learn the impact the crime has had on their lives, and provide meaningful and appropriate referrals.



Services:

The Ventura County District Attorney's Office is also the lead agency of the Ventura County Family Justice Center (VC FJC). The VCFJC, which is currently working on expanding and developing services, is a collective of multiple agencies that assist victims of domestic violence, child abuse, sexual assault, human trafficking, elder abuse, and their families. The VC FJC integrates government services, non-profit organizations, local law enforcement, and legal assistance or referrals. For more information on the development and services of the VCFJC, please contact the Crime Victim's Assistance Unit.

Probation Agency

- **Probation Agency - Ventura** (Main Office) (805) 654-2132
800 S. Victoria Avenue, L#3200, Ventura, CA 93009

(Central Office) (805) 654-2106
(Juvenile) (805) 981-5521

Services:

The Probation Agency investigates and reports to the court on sentences or special programs for persons convicted of crimes and juveniles brought before the Court. It supervises persons during their probationary period.

Law Enforcement Agencies

- **Ventura County Sheriff's Office Ventura Station** (805) 654-2311
800 S. Victoria Ave, Ventura CA 93003
- **Ventura County Sheriff's Office East Valley (EVSO)** (805) 494-8200
2101 E. Olsen Road, Thousand Oaks, CA 91360
- **Ventura County Sheriff's Office Fillmore Station** (805) 524-2233
524 Sespe Road, Fillmore, CA 93015
- **Ventura County Sheriff's Office Ojai Station** (805) 646-1414
402 S Ventura, Ojai, CA 93023
- **Ventura Police Department** (805) 339-4400
1425 Dowell Drive, Ventura, 93003
- **Simi Valley Police Department** (805) 583-6950
3901 Alamo Street, Simi Valley, 93063
- **Santa Paula Police Department.** (805) 524-4478
214 South 10th Street, Santa Paula, 93060
- **Oxnard Police Department** (805) 385-7600
251 South C Street, Oxnard, 93030
- **Camarillo Police Department** (805) 388-5100
3701 Las Posas Road, Camarillo, CA 93010
- **Moorpark Police Department** (805) 532-2700
610 Spring Road, Moorpark, CA 93021
- **Thousand Oaks Police Department** (805) 494-8201
2101 E. Olsen Road, Thousand Oaks, CA 91360
- **Port Hueneme Department** (805) 986-6530
250 N. Ventura Road, Port Hueneme, CA 93041

Law Enforcement Agencies

- **Fillmore Police Department** (805) 524-2233
524 Sespe Ave, Fillmore, CA 93015
- **Ojai Police Department** (805) 646-1414
402 S Ventura Street, Ojai, CA 93023

Homeless Shelters

- **Shelters** **DomesticShelters.org**
- **Lighthouse for Women & Children** (805) 385-7200
104 N Hayes Ave, Oxnard, CA 93030

Services:

Shelter for women and children, substance abuse recovery, case management, education, life skills development, vocational training, transitional housing and referrals.

- **Salvation Army (Ventura Transitional Living Center)** (805) 648-4977
155 S Oak Street, Ventura, CA 93001 www.salvationarmyusa.org

Services:

Emergency shelter, short term assistance (including food), referrals and transitional programs.

- **Ventura County Rescue Mission** (805) 487-1234
234 East 6th Street, Oxnard, CA 93030 www.vcrescuemission.org

Services:

Shelter, short term assistance (including food), substance abuse recovery, transitional living program, and referrals.

- **Catholic Charities** www.catholiccharitiesvc.org
303 N Ventura Ave #A, Ventura, CA 93001

Catholic Charities of Ventura County is an independent, non-profit human services agency that provides a wide range of "safety-net" services to families and individuals experiencing hardship.

- **Ventura Community Services Center** (805) 643-4694
303 N Ventura Ave. Suite A, Ventura, CA 93001

Hours: Tuesday and Thursday 9:00 a.m. - 11:30 a.m. and 1:00 p.m. - 2:30 p.m.; Friday by appointment only

Services:

Ventura Community Services Center offers homeless prevention services such as, rental assistance, utility, emergency food pantry, and case management.

- **Oxnard Community Center** (805) 486-2900
402 North A Street, Oxnard, CA 93030

Hours: Tuesday, Wednesday, and Thursday 8:30 a.m. -1:00 p.m.

Services:

Oxnard Community Center provides food distribution, lunches for homeless, and case management.

- **Moorpark Community Services Center** (805) 529-0720
612 Spring Road, Suite 101, Moorpark, CA 93021

Hours: Monday through Thursday 9:00 a.m. - 1:30 p.m.; Saturday 9:00 a.m. - 1:00 p.m

Services:

Moorpark Community Services Center, also known as Moorpark Pantry Plus, provides supplemental food, clothing, rental assistance, utility assistance, holiday programs and referrals.

Sexual Assault/Rape

- **Coalition for Family Harmony** Crisis: (805) 656-1111 or (800)300-2181
1030 North Ventura Road, Oxnard, CA 93030

(805) 983-6014

<http://thecoalition.org>

Languages: English, Español

Services:

Provides direct services to victims of domestic violence and sexual assault and educates the community regarding violence against women, children, and men. Offers domestic violence shelter/counseling; sexual assault crisis intervention/counseling and education; probation services; and a child abuse intervention program.

- **Safe Helpline (DoD)**
(877) 995-5247

Text (202) 470-5546 (In and outside the U.S.)

<http://www.safehelpline.org>

Email: info@safehelpline.org

Services:

Department of Defense Safe Helpline provides crisis support for members of the DoD community affected by sexual assault. Safe Helpline is confidential and provides live, one-on-one support that is questions relating to military-specific topics, including questions about restricted and unrestricted reporting options. Safe Helpline services are owned by the DoD Sexual Assault Prevention and Response Office (SAPRO) and operated through a contract by the Rape, Abuse and Incest National Network (RAINN), the nation's largest anti-sexual violence organization.

- **Interface Children and Family Services** **(800) 636-6738**

4001 S. Mission Oaks Blvd, Suite I, Camarillo, CA 93012

<http://www.icfs.org/>

Services:

Offers individual, marriage and family counseling, battered women's shelter, rape and sexual assault treatment, victim-offender reconciliation program, information, and referrals.

Elder/Dependant Adult

• **Ventura County Agency on Aging (VCAAA) (805) 477-7300**

646 County Square Drive #100, Ventura, CA 93003

Hours: Monday- Friday: 8AM- 5PM

Services:

The Ventura County Area Agency on Aging charged with the responsibility to promote, the development and implementation of a comprehensive coordinated system of care for older individuals and their caregivers. In a community-based setting, VCAAA advocates for the needs of those 60 years of age and older, providing leadership and promoting citizen involvement in the planning process and delivery of services.

- California Community Transitions Project (CCTP)
- Elder Abuse Assistance Program
- ElderHelp Program
- Fall Prevention Program
- Grants and Planning
- Health Insurance Counseling and Advocacy Program (HICP) and Benefits Enrollment Center (BEC)
- HomeShare Program
- Information and Assistance
- Multipurpose Senior Service Program (MSSP)
- Senior Nutrition Program

• **Tri-Counties Regional Center..... www.tri-counties.org**

Services:

Tri-Counties Regional Center provides supports and resources for individuals with developmental disabilities in Ventura County, so that they may live fully and safely as active and independent members of our community.

Oxnard Office..... (805) 485-3177

2401 East Gonzales Road
Suite 100
Oxnard, CA 93036

Fax: (805) 988- 9521

Simi Valley Office (805) 522-8030

2635 Park Center Drive
Suite A
Simi Valley, CA 93065

Fax: (805) 522-8142

ELDER/DEPENDANT ADULT

- **Camarillo Hospice** (805) 389-6870
400 Rosewood Ave, Camarillo, CA 93010 www.camarillohospice.org
Hours: Monday- Friday: 8:30A.M. - 4:30P.M.

Services:

Free practical and emotional assistance to individual and families throughout Ventura County who are facing a life-limiting illness. On-going bereavement and grief support groups are also available and free of charge.

- **Gray Law Inc.** (805) 658-2266
3585 Maple Street #126, Ventura, CA 93003 www.graylaw.us

Services:

Free legal advice for Seniors in Ventura County. Please call for details.



- **Adult Protective Services** 24 hour Hotline (805) 654-3200
1400 Vanguard Drive, County of Ventura, Oxnard, CA 93033

Services:

Adult Protective Services is a state-mandated program that helps ensure the safety and well-being of elders and other adults with limited abilities. The staff investigates allegations of abuse and neglect, assesses client needs, and provides short-term case management and a connection to other services. Our staff provides services at no cost to clients, providing short-term case management, and linkage to services.

There are many types of abuse. Some of the more common types, are listed below.

- > Physical: Hitting, kicking, burning, over-or under-medicating.
- > Sexual Abuse: Unwanted sexual contact, sexual exploitation, forced viewing of pornography.

- > Abandonment: Desertion by anyone having responsibility for care.
- > Isolation: Preventing the individual from receiving mail, telephone calls, visitors
- > Financial: Theft, misuse of funds or property, extortion, duress, fraud
- > Neglect: Failure to provide food, clothing, shelter, or health care for an individual under one's care when the means to do so are available
- > Self-neglect: Failure to provided food, clothing, shelter, or health care for oneself
- > Mental suffering: Verbal assaults, threats, causing fear

• **Ventura County Ombudsman Program** (805) 656-1986
Long Term Care Services of Ventura County, Inc. **Fax: (805) 658-8540**
2021 Sperry Ave Suite 35, Ventura, CA 93003 www.ombudsmanventura.org

Services:

Provides Ventura County seniors a variety of services such as residents' rights, quality of care, and finances. They also conduct investigations into nursing home abuse complaints.

• **The Arc of Ventura County** (805) 650-8611
5103 Walker St, Ventura, CA 93003 **Fax (805) 644-7308**
www.thearcvc.org

Services:

The Arc of Ventura County is a non-profit organization that supports the well-being and lives of people with intellectual and developmental disabilities. Services include assistance with independence, employment, and community resources and referrals.

• **The Beyer Family Senior Case Management program with Ventura County Jewish Family Service** (805) 641-6565

Services:

This program offers case management for Jewish seniors and their families. Fees are on a sliding fee scale, and no one is turned away. The JFS also offers resources and support for Holocaust survivors as they age.

- **U.S. Department of Justice Elder Justice Initiative**

<https://www.justice.gov/elderjustice>

Services:

A federal website with information on elder abuse and financial exploitation. The site also includes information on reporting elder abuse and finding resources nationwide to assist victims and their families.

- **East Valley Ventura County Sheriff's Office (805) 371-8327**

Services:

24-hour informational line about scams currently taking place in Ventura county. Including those that target elders and dependent adults. There is an option to leave a message if you need further information. Including those that target elders and dependent adults.

- **Federal Trade Commission (877) 382-4357**

www.ftc.gov

Services:

www.identitytheft.gov

Information to help consumers identify, avoid, and report scams and other exploitative business practices. Complaints filed with the FTC are also compiled into a database available to law enforcement.



Support Services

- **California Missing Children Hotline** (800) 222-3463
www.OAG.CA.GOV/missing
- **Mixteco/Indígena Community organizing Project (MICOP)** ... (805) 483-1166
520 W 5th Street, #F Oxnard, CA 93030 www.mixteco.org
Hours: Monday- Friday: 8A.M.- 5P.M.

Services:

The Mixteco/Indígena Community Organizing Project (MICOP) unites indigenous leaders and allies to strengthen the Mixtec and indigenous immigrant community of Ventura County. MICOP's majority-indigenous staff builds community leadership and self-sufficiency through education and training programs, language interpretation, health care outreach, humanitarian support, and cultural promotion.

- **Tri-County Greater Los Angeles Agency on Deafness (GLAD)** (805) 644-6322
702 County Square Drive, Suite 101, Ventura, CA 93003 TTY: (805)644-6323
www.tcglad.org

Services:

Tri-County Glad is an agency that addresses the broad social service needs of deaf and hard of hearing individuals covering three counties: Ventura, Santa Barbara, and San Luis Obispo. They provide advocacy, communication access, peer counseling, employment development, information and referrals, independent living skills and community education services for the deaf and hard of hearing community. Their Community Education program provides educational, informational, and training workshops to the public. Tri County GLAD also does community outreach and can provide interpreter referrals.

- **Las Islas Medical Group** (805) 240-7000
325 W Channel Islands Blvd, Oxnard, CA 930

Services:

Assistance with diabetes management, emergency services, family health, family planning, immunizations, interpretation services, pregnancy, primary health care, STDs, and women's health.

- **Clinicas del Camino Real, Inc.** (805) 487-5351
650 Meta St, Oxnard, CA 93033 www.clinica.org

Moorpark (805) 222-2323
4279 Tierra Rejada Road, Moorpark, CA 93021

Fillmore (805) 524- 4926
355 Central Ave. Fillmore, CA 93015

Ventura (805) 647-6322
200 South Wells Rd. Ventura CA 93004

Services:

Dental, medical, and optical services, as well as preventive health management and mental health services.

- **Parents of Murdered Children, Inc. - Greater Ventura County Chapter . . .**
(805) 236-8130

Alt. Phone: (805) 625-3657 (Leader)
Alt. Phone 2: (888) 818-7662 (National Office)
Alt. Phone 3: (513) 721-5683 (National Office)
FAX: (513) 345-4489

P.O. Box 1875 (mailing address) 251 South A Street (meeting location) Room B, Oxnard, CA 93032-1875
<http://www.pomc.org/venturacounty/index.htm>
Email: vc.pomc@yahoo.com

Services:

Parents of Murdered Children, Inc. provides information and support groups for survivors. Monthly support group meetings are held the third Thursday of the month from 6:00pm to 8:00pm at the Oxnard Public Library in Room B. To receive a meeting reminder notification call (805) 524-0929.

- **Mother's Against Drunk Driving (MADD) . (877) MADD-HELP (623-3435)**
511 E. John Carpenter Frwy Ste 700, Irving, TX 75062
<http://www.madd.org/victim-services/>
Email: email.ca.state@madd.org

Services:

MADD advocates can help victims and survivors of drunk driving with grief and emotional support, injury support, and legal and financial recovery. MADD helps with applications for the Victim's Compensation Program. Offers a 24/7 helpline.

Counseling Services

- **California Lutheran University (CLU) Counseling Center . (805) 485-6426**
2201 Outlet Center Drive #600, Oxnard, CA 93036
<http://www.clucounseling.org/>

Services:

Community-based counseling services for a range of issues, including family and couple relationship issues, anger and aggression, trauma and depression.

- **Interface Children and Family Services (800) 636-6738**
<http://icfs.org/>

Services:

Counseling specializing in children, youth, and families affected by family violence, child abuse, neglect, sexual abuse, trauma, crime victimization, and children struggling in school or peer settings.

COUNSELING SERVICES

- **Coalition for Family Harmony** (805) 983-6014
Bi-lingual Hotline (800) 300-2181
<http://thecoalition.org>

Services:

General counseling services, as well as treatment for victims of domestic violence, rape/sexual assault, and incest/molestation.

- **Ventura County Behavioral Health** ... 24 Hours 7 Days a week (866) 998-2243
www.vchca.org

Services:

Crisis response, intensive outpatient mental health treatment, alcohol and drug recovery programs, transitional age youth services, on-going support and resources for various mental health needs.



Crime Victim Services and Resources

- **California Department of Corrections and Rehabilitation (916) 445-6713**
<http://inmatelocator.cdcr.ca.gov/>

Services:

Offers 24-hour locating services for inmates within the California Department of Corrections system. Enter CDC number or name and date of birth to receive inmate's location. Does not provide release information.

- **VINE (Victim Information and Notification Everyday) Network**
Statewide (877) 411-5588
TTY (866) 847-1298
www.vinelink.com
Email: victimservices@cdcr.ca.gov

Services:

Victims can use the telephone or Internet to search for information regarding their offender's custody status and register to receive phone and e-mail notification when status changes. Service is free and anonymous. A VINELINK app is now available to victims; more information about the app can be found on the VINE website.



- **National Office for Victims of Crime - OVC** (800) 627-6872
810 7th Street NW, Washington, DC 20531 <http://www.ojp.usdoj.gov/ovc>

Services:

OVC provides substantial funding to state victim assistance and compensation programs.

- **CDCR California Dept of Corrections and Rehabilitation** (877) 256-6877
P.O. Box 942883, Sacramento, CA 94283
http://www.cdcr.ca.gov/victim_services/index.html
Email: victimservices@cdcr.ca.gov

Services:

Formed in 1988, the mission of CDCR's Office of Victim and Survivor Rights and Services (OVSRS) is to give crime victims and their families a voice. This website will provide valuable information for victims, survivors, or witnesses to a crime, given the offender was sentenced to the California Department of Corrections and Rehabilitation (CDCR) either in an adult or juvenile facility.

- **Survivors of Violent Loss** (619) 685-0005
<http://svlp.org>
Email: svlp@svlp.org

Services:

Online support group helping to address the issue of traumatic grief among co-victims of homicide, suicide, drunk driving, and terrorist fatalities.



Victim Compensation Program

California Victim Compensation Program (CalVCP)

.....(800) 777-9229
www.calvcp.ca.gov

The California Victim Compensation Program (CalVCP) can reimburse victims of violent crime for certain crime-related expenses. The crimes that are covered include: domestic violence, child abuse, sexual and physical assault, homicide, robbery, drunk driving, and vehicular manslaughter. Family members and dependents may also qualify for assistance from CalVCP.

Who Qualifies for Victim Compensation?

CalVCP can help victims of crimes such as:

- Domestic Violence
- Child Abuse
- Assault
- Sexual Assault
- Elder Abuse
- Homicide
- Robbery
- Drunk Driving
- Human Trafficking
- Vehicular Manslaughter
- Hate Crimes

Minors who suffer emotional injuries as a result of witnessing a violent crime may be eligible for up to \$5,000 for mental health counseling through CalVCP.

CalVCP can help victims of crimes that occur in California as well as California residents who become victims while visiting other states or outside the country.

Additionally, people who suffer a monetary loss because of death or injury to a crime victim may also be eligible for compensation. **These victims can include:**

- Spouses or domestic partners
- Children
- Parents
- Legal guardians
- Brothers
- Sisters
- Grandparents
- Grandchildren



What Expenses Can CalVCP Help Pay?

CalVCP may help pay for expenses related to a crime such as:

- Medical treatment
- Dental treatment
- Mental health services
- Income loss
- Funeral and burial expenses
- Home or vehicle modifications
- Loss of support for dependents when a victim is killed or disabled because of a crime
- Home security
- Relocation
- Crime scene cleanup

CalVCP cannot pay for any expense not related to the crime, any expenses paid by insurance or another source of reimbursement or coverage, expenses for lost, stolen or damaged property, or damages for pain and suffering.

There are limits on how much can be paid for each loss.

The program cannot pay any expense for a person who is on felony probation, on parole, or any person in county jail or in prison.

To apply for CalVCP benefits or to receive more information, contact your local victim witness assistance center, or call the California Victim Compensation Program at **(800)777-9229**. You can download and print an application at **www.calvcp.ca.gov**. When submitting applications, please remember to include copies of crime reports, bills, and receipts. CalVCP staff is here to help you move through the application process as efficiently as possible.

Local Assistance

Resources for victims are available in all 58 counties throughout California. Advocates working with county victim witness assistance centers are available to help individuals apply for assistance, refer victims to crisis facilities, and help accompany them through the criminal justice process.

For assistance with Victims of Crime Compensation applications please contact:

**Ventura County District Attorney's Office
Crime Victims Assistance Unit**

(800) 654-3622

800 S. Victoria Ave., #311, Ventura, CA 93009

State of California Victim Compensation and Government Claims Board

www.vcgcb.ca.gov

Crime and Trauma Scene Cleanup

If a crime has occurred in a residence which requires trauma-scene cleanup, there is help available for reimbursement of the costs. A victim's family can seek reimbursement several ways:

- Homeowners insurance
- Renters insurance
- Landlords insurance on residence
- State of California Victims of Crime Compensation Program

If you are a renter or a homeowner and you have a renter's or homowener's insurance policy, you should contact your insurance agent for information about possible coverage for work performed by a registered trauma scene waste management practitioner.

A trauma scene waste managment practitioner is registered with the Department of Public Health and provides trauma-scene clean up services commercially.

When the crime occurs in a residence, the Victims of Crime Compensation Program may reimburse any individual who voluntarily pays or assumes the obligation to pay the reasonable costs to clean the scene of the crime in an amount not to exceed \$1,000. Services reimbursed must be performed by persons registered with the State Department of Public Health as trauma scene waste practitioners. If insurance is used and there is a deductible required, the amount may be submitted for consideration of reimbursement. Replacement of property is not covered by this program.

Resource list:

- AAA Crime Scene Cleanup Services** (800) 818-6493
234 S. Mill, Unit #B Santa Paula, CA 93060
- California Restoration Contractors** (805) 650-1209
5960 Valentine Rd., #4, Ventura, CA 93003
- ServiceMaster Anytime** (805) 963-1965
36 S. Calle Cesar Chavez, Santa Barbara, CA 93103
- ServPro of Simi Valley** (805) 522-2945
480 E. Easy Street, #2 Simi Valley, CA 93065
- ServPro of Santa Barbara & Goleta** (805) 963-0606
6485 Calle Real, Santa Barbara, CA 93117

Survival Books

There are numerous books available that deal with the issues crime survivors face. We have referenced a number of books below.

The Gift of Fear – Gavin D. Becker

Coping with Trauma – Jon Allen

Crime Victims' Guide to Justice – Mary L Boland

Embracing the Fear – Judith Bemis

The Four Agreements – Don Miguel Ruiz

Gifts from a Course in Miracles – Frances Vaughan and Roger Walsh

The Grieving Teen – A Guide for Teenagers and Their Friends – Helen Fitzgerald

Life After Trauma – Dena Rosenbloom and Mary Beth Williams with Barbara Watkins

The Power of Now – Eckhart Jolle

The PTSD Workbook – Mary Beth Williams

Stop Domestic Violence – Lou Brown

What to do When the Police Leave – Bill Jenkins

No Time for Goodbyes – Janice Harris Lord



Crime Survivors

P.O. Box 54552, Irvine, CA 92619

(844) 853-HOPE / (949) 872-7895

info@crimesurvivors.org

Mission

To provide hope and healing to victims and survivors of crime through advocacy and the support of resources, information, and empowerment from the critical time after a crime occurs through the challenges and successes of surviving and thriving.

Values

- We believe that no one should feel abandoned or alone and that every person is deserving of love, respect, and dignity.
- We believe that the best way to help others with hope and healing is to work in partnership with our community, law enforcement, elected leaders, and members of the media.
- We believe that with faith there is always hope.
- We believe that all of us together can lift each other out of darkness and into the light of a restored heart and life.
- We believe that every broken heart, every hurt, every wound can be healed with love and a strong community of support.
- We believe in hopeful healing.

We are Here to Help!

Crime Survivors is committed to serving our community by being an advocate and resource for crime victims and their families. If you don't know where to turn, or are confused or frustrated with the public services that are available to you as you recover or seek justice, Crime Survivors can help. Our website will provide information, resources, and tools that will help you become a "Survivor."

Victims Advocate

Crime Survivors works in your community to make victims' rights a top priority. We facilitate communication and cooperation across various public service, government, and non-profit organizations to ensure that victims' rights are understood, and that the services victims are entitled to are received. If you think you are not receiving the assistance you should, please contact us.

Notes:

Crime Survivors, Inc.

P.O. Box 54552, Irvine, CA 92619

info@crimesurvivors.org

(844) 853-HOPE / (949) 872-7895

www.crimesurvivors.org



Ventura County District Attorney's Office

Government Center Hall of Justice

800 S. Victoria Ave., Suite 314, Ventura, CA 93009

General: **(805) 654-2500**

Crime Victims' Assistance: **(805) 654-3622**

Witness Coordination: **(805) 654-3006**

www.vcdistrictattorney.com



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